



# NO COMMENT NO VOICE

Have your say and make a difference.

The Bank of New York's International Employee Survey  
Launching 19th June 2006



The BANK of NEW YORK.

# NO COMMENT

# NO VOICE

2006 International Employee Survey

ACTION



FEEDBACK



ANONYMITY



## Why an annual survey?

- Your chance to help shape your company
- 20 minutes in your day to have your say
- An opportunity to be involved and make change happen
- A time to give your opinions freely and really make a difference

## How did responses last year help to make a difference?

- Improved communication: OneEurope, refreshed intranet, manager briefing note
- Increased access to L&D: E-learning, product, technical, soft-skills and regulatory training sessions
- Worked closely with our communities - European Charity Committee
- Celebrated success - good news stories, christmas celebrations
- Rewarded our people - Quality Recognition Awards, CLIENTfirst Global Project of the Year

## Our promises to you...

- Your confidentiality is assured through the use of an external supplier to compile the data
- Group smaller departments together across locations to ensure anonymity
- Feedback within 8 weeks
- Publish action plans and follow up
- Continued feedback through focus groups